



**832 S. Broadway St.  
La. Porte Tx.  
Ph: 281-941-4311**

## **Terms and Conditions**

**Placing Orders:** Orders may be placed via fax or e-mail at any time. Phone orders are accepted during Burton NDT Rentals (BNDT Rentals) regular business hours (8:00 a.m. to 6 p.m. CST). BNDT offers emergency, after-hours service based upon a customer's needs.

**Payment Terms:** Payment is due net 30 days from the date of invoice issuance. Orders may be charged to Visa, MasterCard, Discover or American Express.

**Shipping Methods:** Unless otherwise specified, Burton NDT Rentals ships rental equipment via FedEx or UPS standard overnight service. Freight is prepaid and is added to a customer's invoice. Customers must return rental equipment by next day service unless otherwise agreed upon. BNDT Rentals offers equipment deliveries and/or pick-ups via courier service, within a 50-mile radius of BNDT Rentals office.

**Rental Term:** For equipment shipped via overnight service and received by a customer before 10:30 a.m., the rental term begins immediately; otherwise the rental term begins the next day. The rental term ends the day before Burton NDT receives the equipment back in good condition or when the customer calls the local office and off-rents the equipment. In this case the equipment must be promptly returned within 36 hours of the call off or additional charges will apply. A daily rental rate is the 24-hour period after the rental term begins. To end the rental term when using Burton NDT's pick-up service, a customer must call or send an e-mail to advise of the exact pick-up location of the equipment.

**Returns:** Sale items that are returned unused, will be subject to a 20% restocking fee. Burton NDT reserves the right to evaluate the returned items to determine if a full or partial credit can be issued to the customer. Sale items that are specially ordered, typically cannot be returned for credit. For specially purchased equipment that is returned, Burton NDT Rentals will charge a 20% restocking fee to the customer, unless defective. All returns and exchanges must be in original condition and include all accessories.

**Equipment Condition:** When delivered to a customer, Burton NDT rental equipment meets the manufacturer's operating specifications. Upon receipt of equipment, the customer must promptly confirm that it is in proper operating condition. The customer shall immediately notify Burton NDT if the equipment is not operating properly or is damaged in any way. No one, other than a Burton NDT representative, may perform repairs on the equipment. A customer may recalibrate the equipment or return it to Burton NDT Rentals for recalibration. **If rental equipment is lost, stolen or damaged, the customer will pay for replacement (based on manufacturer's replacement price) or repair as the case may be.** Replacement costs are billed separately to the customer. Burton NDT Rentals reserves the right to refuse any rental equipment returned not properly cleaned. BNDT Rentals may also choose to clean equipment for a fee of \$80/hr., minimum 2-hour charge.

This cleaning fee will be applied to the customer's invoice. Photographs of damaged and/or uncleaned equipment will be taken and emailed to the customer(s). These costs are billed separately to the customer.

**No Consequential Damages:** Burton NDT Rentals (Burton NDT LLC) shall not, in any event, be liable, either in contract or in tort, for any consequential, incidental, indirect, special or punitive damages, including but not limited to loss of revenue, whether or not such losses are foreseeable or unforeseeable.

Signature \_\_\_\_\_  
(Owner /Corporate Officer)

Date \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_